

# County of Los Angeles DEPARTMENT OF CHILDREN AND FAMILY SERVICES

425 Shatto Place, Los Angeles, California 90020 (213) 351-5602

July 10, 2011

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**Board of Supervisors** 

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To:

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Supervisor Gloria Molina

Supervisor Mark Ridley-Thomas Supervisor Zev Yaroslavsky Supervisor Don Knabe

From:

Jackie Contreras, Ph.D

Acting Director

### **B & I GROUP HOME CONTRACT COMPLIANCE MONITORING REVIEW**

In accordance with your Board's April 14, 2009 motion, we are informing your Board of the results of a group home compliance review.

B & I Group Home has two six-bed sites located in Los Angeles County's 1<sup>st</sup> Supervisorial District and provides services to Los Angeles County Department of Children and Family Services' (DCFS) foster youth and Los Angeles County Probation Department youth. At the time of the review DCFS youth were placed in the San Francisco site only. According to B & I Group Home's program statement, "the facility attempts to meet the individual needs of the child as well as the needs of the children as a collective group." B & I Group Home is licensed to serve a capacity of six youth, ages 13 through 17.

The Out-of-Home Care Management Division (OHCMD) conducted a review of B & I Group Home in November 2010 at which time the agency had five male DCFS placed youth. The placed children's overall average length of placement was one month and their average age was 16. In addition, at this time six male Probation youth were placed at this site, which was monitored by the Probation Department in October 2010. A report detailing the Probation Department's review of B & I Group Home was issued on June 9, 2011. For the purpose of the DCFS review, five DCFS children were interviewed and their case files were reviewed. Seven staff files were reviewed for compliance with Title 22 regulations and contract requirements.

None of the children were on psychotropic medication.

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### SCOPE OF REVIEW

The purpose of this review was to assess B & I Group Home's compliance with the contract and State regulations. The visit included a review of the agency's program statement, administrative internal policies and procedures, five placed children's case files and a random sampling of personnel files. A visit was made to this site to assess the quality of care and supervision provided to children, and interviews were conducted with the children to assess the care and services they were receiving.

A copy of this report has been sent to the Auditor-Controller (A-C) and Community Care Licensing (CCL).

### SUMMARY

Generally, B & I Group Home was providing the services as outlined in its program statement. The Group Home was organized and adequately landscaped.

At the time of the review, the Group Home needed to address a few minor physical plant deficiencies. The Group Home also needed to develop comprehensive Needs and Services Plans (NSP) and ensure that NSPs included all elements of the NSP template. Also, one child was not satisfied with the food. Further, the agency needed to ensure that newly hired staff members received a timely initial health screening and timely training in the Group Home's Emergency Intervention Plan training of Pro-Act.

The Executive Director and Facility Manager were cooperative and agreed to correct the findings to ensure compliance with the Foster Care Agreement and Group Home Contract.

### NOTABLE FINDINGS

The following are the notable findings of our review:

- The Group Home did not have a variety of outdoor recreational equipment, in that
  it only had a basketball hoop with a torn net. There was no outdoor furniture for
  the children. The Executive Director agreed to provide a table and chairs, a BBQ
  arill and age-appropriate outdoor recreational equipment.
- Three initial and one updated NSP were reviewed for four children. The fifth reviewed child was placed less than 30 days; therefore he did not yet have an initial NSP. None of the NSPs were comprehensive as they did not include all of the required elements in accordance with the NSP template. All reviewed NSPs were inaccurate in that they indicated the children were on psychotropic medication when, in fact, none of the reviewed children were on psychotropic medication. The NSPs did not include specific and measureable treatment goals related to permanency, life skills and visitation. Additionally, there was no documentation regarding progress toward permanency plans. The Group Home

### B & I GROUP HOME PAGE 3

Management stated it would discuss the NSP deficiencies with the Group Home Social Worker.

- One of five children interviewed was not satisfied with the meals. The Group Home Administrator stated that there was plenty of food and that the leftover food from meals was placed in the refrigerator for the children to heat up later in the evening. He further stated that the children did not like healthy meals and wanted baloney sandwiches and ramen noodles. It should be noted that the OHCMD Monitor found an abundance of fresh food, well-stocked cupboards and a separate freezer full of food at the time of the review.
- One of seven staff files reviewed did not contain documentation of training on the Group Home's Emergency Intervention Plan. When this was brought to the Group Home Administrator's attention, he stated that he thought the staff member's TCI Certificate would suffice for the Group Home's Emergency Intervention Plan of Pro-Act Certification. The Monitor explained that this was not in accordance with the Group Home's program statement and was inconsistent with Pro-Act training. The Administrator agreed to immediately have the staff member Pro-Act trained. OHCMD was provided with documentation that the staff member was Pro-Act certified in December 2010.

A detailed report of our findings is attached.

### EXIT CONFERENCE

The following are highlights from the exit conference held on March 30, 2011.

### In attendance:

Irene Kiuruwi, Executive Director, and Rene Hudson, Facility Manager, B & I Group Homes, Incorporated; and Kristine Kropke Gay, Monitor, DCFS OHCMD.

### Highlights:

The Executive Director and Facility Manager agreed to the recommendations and to correct all deficiencies to ensure full compliance.

B & I Group Home agreed to maintain the exterior of the facility by providing outdoor furniture and adequate outdoor recreational equipment. Additionally, the agency agreed to work towards the children's satisfaction with meals and snacks, as well as ensure that all staff received timely training of the Group Home's Emergency Intervention Plan of Pro-Act. B & I Group Home provided a timely written Corrective Action Plan (CAP) addressing each recommendation noted in this compliance report. The approved CAP is attached.

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As noted in the monitoring protocol, a follow-up visit will be conducted to address the provider's approved CAP and assess for full implementation of CAP recommendations.

If you have any questions, please call me or your staff may contact Aldo Marin, Board Relations Manager, at (213) 351-5530.

JC:RS:KR EAH:DC:kkg

### Attachments

c: William T Fujioka, Chief Executive Officer
Wendy Watanabe, Auditor-Controller
Donald H. Blevins, Chief Probation Officer
Public Information Office
Audit Committee
Sybil Brand Commission
Philip Anih, President Board of Directors Moore's Cottage, Inc.
Irene Kiuruwi, CEO, B & I Group Homes
Jean Chen, Regional Manager, Community Care Licensing
Lenora Scott, Regional Manager, Community Care Licensing

## B & I GROUP HOME PROGRAM CONTRACT COMPLIANCE MONITORING REVIEW SUMMARY

### SITE LOCATIONS

197 E. Alvarado Street Pomona, CA 91767

Phone: (909) 622-1133

License Number: 197801988 Rate Classification Level: 11 410 San Francisco Street

Pomona, CA 91767 Phone: (909) 623-3158

License Number: 197803511 Rate Classification Level: 11

	Contract Compliance Monitoring Review	November 2010
l	Licensure/Contract Requirements (9 Elements)	
	<ol> <li>Timely Notification for Child's Relocation</li> <li>Stabilization to Prevent Removal of Child</li> <li>Transportation</li> </ol>	Full Compliance (ALL)
	4. SIRs	
	5. Compliance with Licensed Capacity	
	6. Disaster Drills Conducted	
	7. Disaster Drill Logs Maintenance	
	Runaway Procedures	
	Surface Logs     Allowance Logs	
	5. Allowance Logs	
П	Facility and Environment (6 Elements)	
	Exterior Well Maintained	Needs Improvement
	Common Areas Maintained	2. Full Compliance
	Children's Bedrooms/Interior Maintained	3. Full Compliance
	Sufficient Recreational Equipment	Needs Improvement
	Sufficient Educational Resources	5. Full Compliance
	Adequate Perishable and Non Perishable Formula	
111	Duagram Caminas (9 Flaments)	
Ш	Program Services (8 Elements)	
	Child Population Consistent with Program	Full Compliance
	Statement	
	DCFS CSW Authorization to Implement NSF	
	Children's Participation in the Development	of 3. Full Compliance
	NSPs	
	NSPs Implemented and Discussed with State	ff 4. Full Compliance
	5. Therapeutic Services Received	5. Full Compliance
	Recommended Assessments/Evaluations	6. Full Compliance
	Implemented	d 7. Full Compliance
	7. DCFS CSWs Monthly Contacts Documented	8. Needs Improvement
	8. NSPs Comprehensive	o. Needs improvement

### **B&IGROUP HOME**

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IV	Educational and Emancipation Service (4 Elem	ments)
	<ol> <li>Emancipation/Vocational Programs Provid</li> <li>ILP and Emancipation Planning</li> <li>Current IEPs Maintained</li> </ol>	ded Full Compliance (ALL)
	Current Report Cards maintained	
V	Recreation and Activities (3 Elements)	
	<ol> <li>Participation in Recreational Activity Plann</li> <li>Participation in Recreational Activities</li> <li>Participation in Extra-Curricular, Enrichmenand Social Activities.</li> </ol>	
VI	Children's Health-Related Services (inclusive Psychotropic Medications) (9 Elements)	luding
	Current Court Authorization for Administration of Psychotropic Medication     Current Psychiatric Evaluation/Review	ation Full Compliance (ALL)
	<ol> <li>Current Psychiatric Evaluation/Review</li> <li>Medication Logs</li> </ol>	
**	Initial Medical Exams Conducted	
	Initial Medical Exams Timely	
	6. Follow-Up Medical Exams Timely	
	7. Initial Dental Exams	
	8. Initial Dental Exams Timely	
	9. Follow Up Dental Exams Timely	
VII	Personal Rights (11 Elements)	
	<ol> <li>Children Informed of Group Home's Policie and Procedures</li> </ol>	ies 1. Full Compliance
	<ol><li>Children Feel Safe</li></ol>	<ol><li>Full Compliance</li></ol>
	<ol><li>Satisfaction with Meals and Snacks</li></ol>	<ol><li>Needs Improvement</li></ol>
	<ol> <li>Staff Treatment of Children with Respect a Dignity</li> </ol>	and 4. Full Compliance
	<ol><li>Appropriate Rewards and Discipline Syste</li></ol>	
	<ol> <li>Children Free to Receive or Reject Volunta Medical, Dental, and Psychiatric Care</li> </ol>	tary 6. Full Compliance
	7. Children Allowed Private Visits, Calls, and Correspondence	7. Full Compliance
	Children Free to Attend Religious     Services/Activities	8. Full Compliance
	Reasonable Chores	9. Full Compliance
	Children Informed about Psychotropic     Medication	10. Full Compliance
	Children Aware of Right to Refuse Psycho	otropic 11. Full Compliance

### **B&IGROUP HOME**

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	Medication		
VIII	Children's Clothing and Allowance (8 Elements)		
	<ol> <li>\$50 Clothing Allowance</li> <li>Adequate Quantity Clothing Inventory</li> <li>Adequate Quality Clothing Inventory</li> <li>Involvement Selection of Clothing</li> <li>Provision of Personal Care Items</li> <li>Minimum Monetary Allowances</li> <li>Management of Allowance</li> <li>Encouragement and Assistance with Life Book</li> </ol>		Full Compliance (ALL)
IX	Personnel Records (including Staff Qualifications,		
	Staffing Ratios, Criminal Clearances and Training) (12 Elements)		
	(12 Elomonto)		
	<ol> <li>Education/Experience Requirement</li> </ol>	1.	Full Compliance
	<ol><li>Criminal Fingerprint Cards Timely Submitted</li></ol>	2.	Full Compliance
	CACIs Timely Submitted	3.	Full Compliance
	<ol> <li>Signed Criminal Background Statement Timely</li> <li>Employee Health Screening Timely</li> </ol>	4.	Full Compliance
	<ol> <li>Employee Health Screening Timely</li> <li>Valid Driver's Licenses</li> </ol>	5. 6.	Full Compliance Full Compliance
	7. Signed Copies of GH Policies and Procedures	7.	Full Compliance
	8. Initial Training Documentation	8.	Full Compliance
	9. CPR Training Documentation	9.	Full Compliance
	10. First Aid Training Documentation	10.	Full Compliance
	<ol> <li>Ongoing Training Documentation</li> </ol>	11.	Full Compliance
	12. Emergency Intervention Training Documentation	12.	Needs Improvement

### B & I GROUP HOME PROGRAM CONTRACT COMPLIANCE MONITORING REVIEW

410 San Francisco Street Pomona, CA 91767 Phone: (909) 623-3158 License Number: 197803511 Rate Classification Level: 11

The following report is based on a "point in time" monitoring visit and is only intended to report on the findings noted during the November 2010 monitoring review.

### CONTRACTUAL COMPLIANCE

Based on our review of five children's files, seven staff files, and/or documentation from the provider, B & I Group Home was in full compliance with five of nine sections of our Contract Compliance review: Licensure/Contract Requirements; Educational and Emancipation Services; Recreation and Activities; Children's Health-Related Services, Including Psychotropic Medication; and Clothing and Allowance. The following report details the results of our review.

### FACILITY AND ENVIRONMENT

Based on our review of five children's files and/or documentation from the Group Home provider, B & I Group Home fully complied with four of six elements reviewed in the area of Facility and Environment.

Generally, the Group Home's common quarters and children's bedrooms were clean and well maintained. The Group Home had an appropriate quantity and quality of reading materials and educational resources, including computers, as well as an adequate supply of perishable and non-perishable foods. Although the front and backyards were clean, maintained and adequately landscaped, there was no outdoor furniture. Additionally, the outdoor recreational equipment was inadequate in that there was only a basketball hoop with a torn net and a deflated basketball. The Executive Director agreed with the findings and stated that they would provide a table, chairs, additional recreational equipment, and BBQ grill for the children.

### Recommendations:

B & I Group Home Management shall ensure that:

- The Group Home exterior and grounds are well maintained, which includes outdoor furniture.
- 2. The Group Home has a sufficient supply of age-appropriate outdoor recreational equipment for the children.

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### **PROGRAM SERVICES**

Based on our review of five children's files and/or documentation from the provider, B & I Group Home fully complied with seven of eight elements in the area of Program Services.

We noted that placed children met the Group Home's population criteria as outlined in the agency's program statement. The CSWs authorized the implementation of the NSPs; the children participated in the development of the NSPs; and staff were aware of the children's NSP case plans and goals. Additionally, the children were receiving the required therapeutic services, and recommended assessments/evaluations were implemented. The monthly contacts with CSWs were appropriately documented.

Based on our review, we found that one updated NSP and none of the three required initial NSPs were comprehensive as some NSPs did not contain all of the required elements in accordance with the NSP template. The reviewed NSPs were inaccurate in that they all indicated that the children were on psychotropic medication when, in fact, none of the reviewed children were on psychotropic medication. The NSPs did not include child-specific, pertinent and measurable treatment goals related to permanency and visitation. The Group Home Administrator and Facility Manager stated they will meet with the Group Home Social Worker to ensure that the NSPs are comprehensive and accurate.

### Recommendation:

B & I Group Home Management shall ensure that:

NSPs are accurate and comprehensive and include all required elements in the NSP template.

### PERSONAL RIGHTS

Based on our review of five children's files and/or documentation from the provider, B & I Group Home fully complied with 10 of 11 elements in the area of Personal Rights.

All of the reviewed children reported that they were informed of the Group Home policies and procedures, felt safe in the Group Home, were treated with respect and dignity and that the discipline policy and chores were fair. They also expressed that they were free to reject voluntary medical and psychiatric care, allowed private visits and telephone calls and had religious freedom.

One of five interviewed children reported dissatisfaction with meals. He stated that, at times, he did not receive enough food and there were not always second helpings. He rated the food as "poor." The child stated that he had not brought this to the Group Home's attention. The Executive Director and Facility Manager were surprised that the child stated that he did not always have enough food to eat during mealtime. The

### B & I GROUP HOME Page 3

Group Home Administrator stated that he did not agree, that there was plenty of food in the home. Leftover food was left in the refrigerator after each meal and the children were able to warm it up later. The Group Home Administrator further stated that the children wanted "junk food" such as a baloney sandwiches and ramen noodles, rather than meals. It should be noted that the OHCMD Monitor found an abundance of fresh food, well-stocked cupboards and a separate freezer full of food at the time of the review.

### Recommendation:

B & I Group Home Management shall ensure that:

4. Children are satisfied with meals and snacks.

### PERSONNEL RECORDS

Based on our review of seven staff personnel files and/or documentation from the provider, B & I Group Home fully complied with 11 of 12 elements in the area of Personnel Records.

All seven reviewed staff members met the Group Home's educational/experience requirements. They submitted timely criminal fingerprint cards, Child Abuse Central Index (CACI) clearances and signed criminal background statements in a timely manner. They also had valid driver's licenses, completed the required initial and ongoing training, and signed the Group Home policies and procedures.

The reviewed staff members also received timely CPR and First-Aid training; however one staff member did not receive timely training in the Emergency Intervention Plan training. The Group Home Administrator stated that he thought the staff member's TCI certification in the emergency intervention plan from his previous group home employer would suffice for the Group Home's Emergency Intervention Plan of Pro-Act. The Group Home Administrator immediately agreed that this staff member would not work alone until Pro-Act certified. OHCMD was provided with documentation that the staff member was Pro-Act certified in December 2010.

### Recommendations:

B & I Group Home Management shall ensure that:

5. All staff members receive timely training in the Emergency Intervention Plan Training of Pro-Act, in accordance with the B &I Group Home program statement and Pro-Act standards.

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### PRIOR YEAR FOLLOW-UP FROM THE AUDITOR-CONTROLLER'S (A-C) REPORT

### **Objective**

Determine the status of the recommendations reported in the A-C's last monitoring review.

### Verification

We verified outstanding recommendations from A-C's monitoring review issued May 9, 2007, were implemented.

### Results

The A-C's prior monitoring report contained five outstanding recommendations. Specifically, B & I Group Home was to repair and paint the interior walls throughout the Group Home; clean the kitchen oven; develop comprehensive NSPs that are specific, measurable, attainable and realistic; and provide the children with the required \$50 monthly clothing allowance and minimum weekly allowance.

B & I Group Home fully implemented four of the A-C's recommendations. However, the agency did not implement the recommendation regarding comprehensive NSPs.

### Recommendation:

- B & I Group Home Management shall ensure that:
- 6. It fully implements the outstanding recommendation from the A-C's May 9, 2007 monitoring report, which is noted in this report as Recommendation 3.



Phillip Anih Chairman

Carlton Edwards Secretary

Ernest Benam Treasurer

Dr. Allen Brown Member

Billy McDaniel Member

Resistard Kitilya Member

Irenc Kiuruwi Executive Director: Non voting member

William H. Mashingaidze Financial Advisor Non voting member

B & I Group Home Inc 410 San Francisco Ave Pomona CA 91767 Tel:(909) 623-3158 Tel(909) 549-7838 Pomona, CA 91769 Fax:(909) 622-3678

### B/I Group Home 2011 Group Home Contract Compliance Facility # 197801988 & 197803511 P. O. Box 1761 Pomona, CA 91769



### FACILITY AND ENVIRONMENT I.

# 10—Facility Manager Rene Hudson will be responsible for ensuring group home's exterior and grounds are maintained. This will be accomplished by conducting daily inspection of exterior and grounds. B/I have purchased the

See receipts of purchases attached.

- 3. Patio table and chairs
- 4. Barbeque Grill

16268519789

#13—Facility Manager Rene Hudson will be responsible for ensuring group home maintain sufficient outdoor recreation equipment in good condition and age appropriate. Weekly inspection will be conducted. B/ I has purchased a new basketball goal, weight lifting set and a punching bag set. We are still awaiting \$17,000 of equipment from Title I, which is due any day now. See attached receipts

#22- A. Administrator has done additional training with Therapist Jamie Mantell to ensure NSP's are comprehensive and include child specific and measureable goals that documents progress or lack of progress in goals, including emancipation goals. Training focused on child specific goals and addressed the issue of whether progress or lack of progress was made on each goal that was addressed during the reporting period. Therapist Jamie Mantell will be responsible for addressing the progress or lack of progress of goals that are specific to each child when completing report, she will also receive input from Facility Manager Rene Hudson. Administrator will be responsible for compliances.

#41-Do children report satisfaction with meals and snacks? B&I Group Home will make every effort to try to insure that the residents are satisfy with meals and snacks. Facility manager, Renee Hudson will have house meeting with residents, so residents can give input on what items they want for meals and snacks. Administrator will be responsible for compliances.

#69-Administrator will audit all personnel files and ensure that all staff receives timely Emergency Intervention Plan of Pro-Act in accordance with B & I Program Statement. Administrator will continue to enforce timely Emergency Intervention

Sincerely Billy McDaniel Administrator

119, 981 299.981 419.96 \$40.95 \$460.91 EVRLST 70% POWRCORE HVYBG www.Facebook.com/bisSapprtingsoods 9 JOIN OUR E-TEAM TODAY & SAVE 10% THANK YOU FOR SHOPPING AT BIG 5! HARCY BENCH W/1/20LB SET www.bis5sportinssoods.com/eteam \$199,99 WWW. Twilter.com/bis5bince55 79.99 9.7500% off your next purchase! Reason: Prior Sale Price 7736 BIG 5 SPORTING GOODS Join us an: 59.99 149.99 Pomossa, CA 91768 Sales Tax 100017 SubTotal Price Original Price: 696 West Holt 909 623-1315 Ourginal 1732959 4206710 TAK 1146726

> Punching bag Weight Set



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6645 00017 28419 04/25/11 11:35 AM CASHIER JONATHAN - JHG32X

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SALES TAX 27.2 TOTAL \$307.0 CASH 320.0 CHANGE DUE 12.9



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SALE

6645-219242

No.

Page 1 of

VALIDATION AREA

279.74 27.27 5307.01 320.00

END OF CUSTOMER PICKUP . REF #03

MERCHANDISE TOTAL:

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\$279.74

SALES TAX TOTAL

ORDER TOTAL

\$307.01 \$27.27

\$307.01

BALANCE DUE

EXTENSION

LIAN PRICE EACH

\$179.76 \$99.98 \$279.74

\$29.86 \$99.98

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CUSTOMER

RECALL ANOUNT
RECALL ANOUNT
SALES TAX
TOTAL
CASH

85

(909) 623-31

lob Description PATIO FURNITURE

Company Name Wark Phane

LOS ANGELES

County

91767

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POMONA

CA

State City

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This is only a DUOTE for the merchandise and services printed below. and an endorsement by a Home Depot register validation.

HOME

847 COOLLINGWOOD DR

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GROUP

# TOUOTE is valid for this date: 04/25/201

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CENTRAL DESCRIPTION

STOCK MERCHANDISE TO BE PICKED UP:

CUSTOMER PICKUP

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	Irene Kiuruwi,	Ex. Director
	Billy McDanie	I. Administrator
Street, A		ome
City, Stat	P. O. Bos 1761	*****
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# County of Los Angeles OF CHILDREN AND FAMILY SERVICES

Place -- Los Angeles, California 90020 (213) 351-5602

Board of Supervisors
GLORIA MOLINA
First District
MARK RIDLEY-THOMAS
Second District
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Third District
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MICHAEL D. ANTONOVICH
Fifth District

Irene Kiuruwi, Executive Director Billy McDaniel, Administrator B & I Group Home P.O. Box 1761 Pomona CA 91769

Dear Ms. Kiuruwi and Mr. McDaniel:

We have reviewed your 2010 Compliance Review Corrective Action Plan (CAP), dated April 28, 2011, and Addendum dated April 30, 2011. The CAP and Addendum are approved as written.

The Out of Home Care Management Division Monitor will be following up with B & I Group Home to ensure maintenance of the approved CAP.

Thank you for your cooperation. If you have any questions, you may contact me at (626) 569-6819.

Sincerely,

Dorothy Channel, Manager

Out of Home Care Management Division